Government of Sikkim

ANNUAL REPORT
2024-2025

Food and Civil Supplies Department
Government of Sikkim

Secretariat Annexe I, Sonam Tshering Marg, Gangtok-737101, Sikkim
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AUTHENTICATION

I, Bhoj Raj Rai, Minister-in-Charge of Food & Civil Supplies Department, do hereby authenticate the Annual Report of Food & Civil Supplies Department for the year 2024-25 and also authorize for placing this report on the table of State Legislative Assembly.

Bhoj Raj Rai
Minister-in-Charge
Food & Civil Supplies Department
Government of Sikkim

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ANNUAL REPORT 2024-2025

INTRODUCTION:-

Food & Civil Supplies Department is located at geographical location of Latitude 27.324726 degree, Longitude 88.613013 degree, Secretariat Annexe – I, Sonam Tshering Marg, Kazi Road, Gangtok .

The Department has been working tirelessly with the support of dedicated team of officers and staff to deal with Administration, Public Distribution System, Legal Metrology & Consumer Protection Cell and Miscellaneous works since its inception.

MAIN OBJECTIVES:

- To regulate procurement and distribution of Essential commodities listed under Public Distribution System (PDS) namely, Rice, Wheat (Atta), Sugar and Kerosene Oil under National Food Security Act, 2013.

- To enforce and regulate trade and commerce in weights, measure of goods (Products) sold or distributed by weight and measure or number thereby safeguarding the consumer's right and their grievances mandated under Consumer Protection Act, 2019.

MAIN FUNCTIONS:

1. To provide food security to the public through Public Distribution System.
2. To safeguard consumer's interest through Legal Metrology Unit and Consumer Protection Cell.

ADMINISTRATIVE SECTION:-

Administrative Section of a Department is the most important section which controls and manages all other sections of the department.

It is headed by the Secretary and assisted by the team of officers of the rank of Additional Secretary, Deputy Secretary, Under Secretary and sub-ordinate staff.

Administrative Section at the District level is headed by the District Civil Supplies Officer as Head of Office, who is assisted by its subordinate staff.

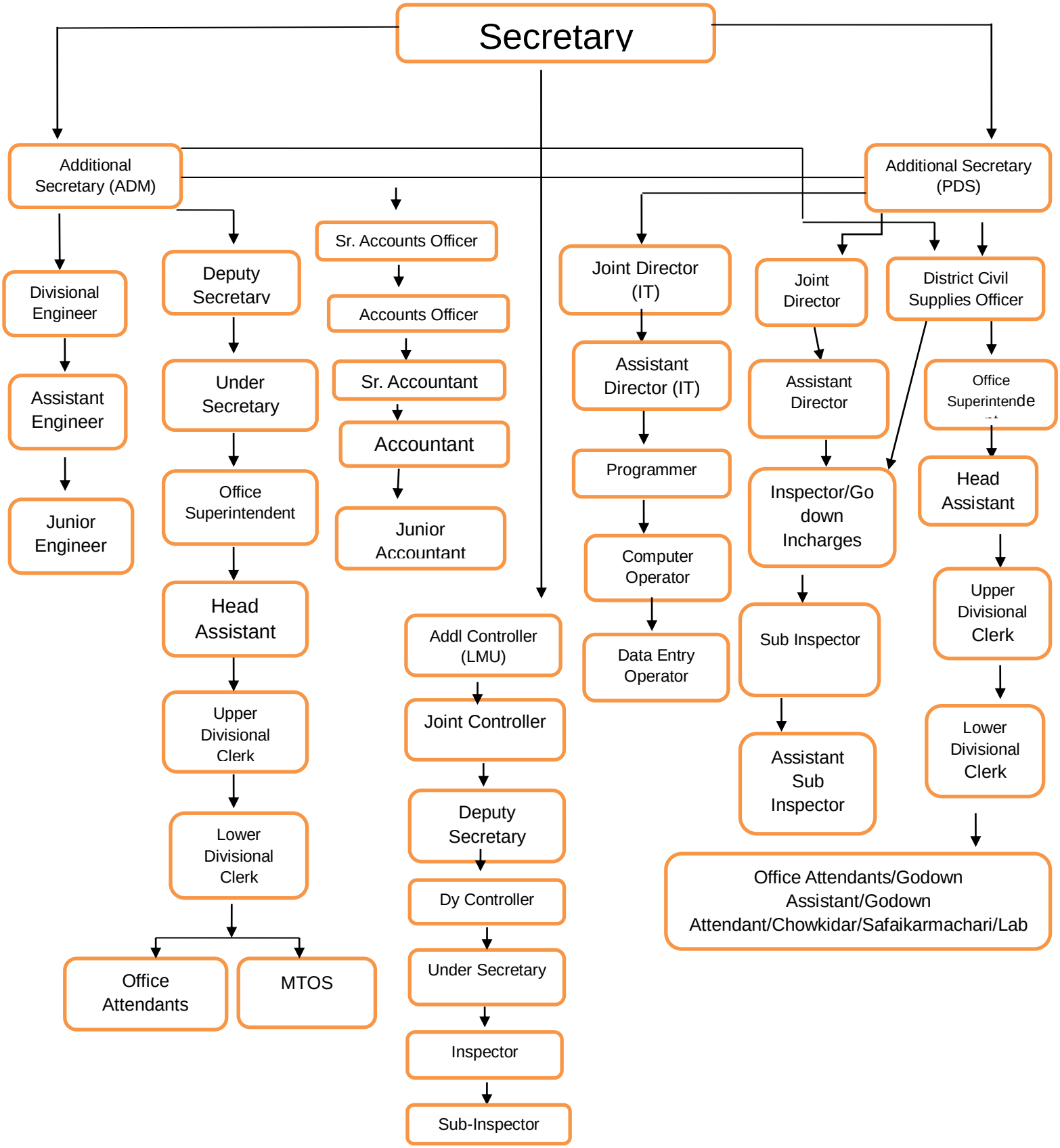
The concerned Section ensures timely release of annual increments, sanction of leave, intra-departmental transfers and postings and daily attendance. Administrative Section also pursues all the miscellaneous works, inter-departmental as well as Government of India correspondences.

It also ensures compliance of all the directives of the Government on various issues from time to time and observes all National and State level functions with high spirit.

The Department has following Sections and Cells :

Sl.No	Sections & Cells
1.	Administrative Section
2.	Public Distribution System Section
3.	Accounts Section
4.	Information Technology Cell
5.	Engineering Cell
6.	Legal Metrology Unit
7.	Consumer Protection Cell

ORGANISATIONAL CHART



ADMINISTRATIVE STRUCTURE OF THE DEPARTMENT

Sl.No	OFFICERS/STAFF	Sl.No	OFFICERS/STAFF
1	Secretary - HOD	23	Inspector
2	Additional Secretary (Adm)	24	Junior Engineer
3	Additional Secretary (PDS)	25	Stenographer
4	Additional Controller (LMU)	26	Accountant
5	Joint Controller (LMU)	27	Sub Inspector
6	Joint Director (IT)	28	Head Assistant
7	Joint Director (PDS)	29	Upper Divisional Clerk
8	District Civil Supplies Officers	30	Jr. Accountant
9	Deputy Secretary (LMU)	31	Lower Division Clerk
10	Deputy Secretary (Adm)	32	Assistant Sub Inspector
11	Divisional Engineer	33	Computer Operator
12	Assistant Engineer	34	Office Assistant
13	Sr. Accounts Officer	35	Office Helper
14	Accounts Officer	36	Security Guard
15	Assistant Director (PDS)	37	MTOS*
16	Assistant Director (IT)	38	Office Attendant
17	Assistant Engineer	39	Godown Assistant
18	Under Secretary	40	Godown Attendant
19	Private Secretary	41	Chowkidar
20	Programmer	42	Safai Karmachari
21	Office Superintendent	43	Labour
22	Sr. Accountant		

TOTAL NUMBER OF REGULAR AND TEMPORARY EMPLOYEES:

Sl.No.	Head Office/District	No. of Regular Employees A	No. of Temporary Employees B	TOTAL A+B
1	Head Office	66	29	95
2	Gyalshing	79	89	168
3	Namchi	66	71	137
4	Gangtok	62	68	130
5	Pakyong	29	73	102
6	Soreng	28	70	98
7	Mangan	21	22	43
8.	LMU & CP Cell	38	03	41
Total		**389**	**425**	**814**

Following employees under Food and Civil Supplies Department who were promoted during the year reported upon:

Sl. No	Post	No of Post
1.	Inspector to Assistant Director	03 (three)
2.	Sub-Inspector to Inspector	01 (one)
3.	Assistant-Sub Inspector to Sub-Inspector	01 (one)

- **Following Adhoc appointments were made in the year reported upon:**

S.l No	POST	New Appointments
1.	Legal Retainer	01
2.	Sub-Inspector:	02
3.	Assistant Sub-Inspector:	12
4.	Computer Operator	02
5.	Data Entry Operator	03
6.	Office Assistants	05
7.	Office Attendant	01
8.	Chowkidar	01
9.	Safaikarmachari	01

Following Officers/Staff were retired in the year reported upon:

Sl. No.	Name	Post held at the time of retirement	Date of retirement
1.	Mr. Shyam Kumar Rai	Deputy Director	31.07.2024
2.	Ms. Amrita Sherpa	Godown Assistant	30.04.2024
3.	Mr. Hem Bdr Gurung	Inspector	30.04.2025
4.	Ms Prem Kumari Mukhiya	Head Assistant	31.03.2024
5.	Mr. Prem Kumar Pradhan	Office Superintendent	31.03.2025
6.	Mr. Kenzong Bhutia	Inspector	30.06.2024
7.	Mr. Pritam Pradhan	LDC	31.01.2025
8.	Mr. Himalaya Rai	Dy. Controller (LUM & CP Cell)	31.12.2024
9.	Mr. Lok Bdr. Pradhan	Additional Controller (LMU & CP Cell)	30.11.2024

Following Officers/Staffs were re-employed in the year reported upon:

Sl. No.	Name	Post held at the time of retirement	Date of Re-employment	Period of Re-employment	Date of Joining
1.	Mr. Hem Bdr. Gurung	Inspector	01.05.2024	1 Year	01.05.2024
2.	Mr. Prem Kumar Pradhan	Office Superintendent	02.08.2024	1 Year	02.08.2024
3.	Mr. Kenzong Bhutia	Inspector	01.07.2024	1 Year	01.07.2024
4.	Ms. Prem Kumari Mukhiya	Head Assistant	01.04.2024	1 Year	01.04.2024
5.	Mr. Lok Bdr. Pradhan	Additional Controller (LMU & CP Cell)	01.12.2024	1 Year	01.12.2024
6.	Mahendra Silwal	Assistant Director	16.03.2024 17.03.2025	1 Year 1 Year	16.03.2024 17.03.2025

RIGHT TO INFORMATION

The Department received 09 applications under Right to Information Act, 2005 in the year 2024-2025 and disposed of all the applications on time through Head Office and extended SPIOs. No applicant has approached the Appellate Authority during the year reported upon.

PUBLIC DISTRIBUTION SYSTEM (PDS) SECTION

The primary objective of Food and Civil Supplies Department is to provide food security to the people thereby ensuring timely lifting and distribution of quality food grains on monthly basis at subsidized rates. The department is responsible for maintaining adequate stock of PDS food grains with proper storage facility in the State. It is also the duty of the department to monitor the prices of essential commodities and maintain price stability.

The Food and Civil Supplies Department receives allocation of PDS items from Government of India under National Food Security Act, 2013 and Tide Over allocation for distribution to the eligible beneficiaries in the State. The scheme wise details of the PDS items received from Government of India and distributed to the beneficiaries are as under:

1. ANTYODAYA ANNA YOJNA (AAY):

Under this scheme, every month Government of India allocates rice for distribution to the NFSA beneficiaries of Antyodaya Anna Yojana (AAY) category at highly subsidized rate and scale notified by the Government as under.

SL NO	Quantity received from GoI per month. (in Metric ton)	Number of House holds	Scale per month per household (in Kgs)	Rate per kg (in Rs)
1	577.50	16,500	35.00	Free of cost

3. PRIORITY HOUSE HOLD (PHH):

Under this scheme, rice is allotted by Government of India on monthly basis at the highly subsidized rate for distribution to the individual beneficiaries of Priority Household (PHH) category of NFSA, at the rate and scale notified by the Government as under.

SL NO	Quantity received from GoI per month. (in Metric ton)	Number of individual beneficiaries	Scale per month per beneficiary (in Kgs)	Rate per kg (in Rs)
1	1620.265	3,24,053	5 .00	Free of cost

4. OPHH (OTHER PRIORITY HOUSEHOLD) GENERAL/ SPECIAL:

Besides, allocation from Government of India under NFSA, the State Government also receives rice under Tide- over allocation. This allocation received under Tide Over is distributed to the beneficiaries who could not be covered under AAY and PHH categorizes due to the limited capping. They are categorized as OTHER PRIORITY HOUSEHOLD-GENERAL & SPECIAL (OPHH- G&S).

- The OPHH (General) category beneficiaries are all those genuine beneficiaries who were left out and could not be covered under Antodaya Anna Yojana (AAY) and Priority Household (PHH) categories.

- The OPHH (Special) category beneficiaries are those beneficiaries or inmates of destitute homes, Orphanages, Monastic Schools etc. who could not be covered under AAY and PHH categories of NFSA.

The rate and scale of rice notified by the Government are as under:

Sl. no.	Quantity received from GoI per month. (in Metric ton)	Number of beneficiaries	Scale per month per beneficiary (in Kgs)	Rate per kg (in Rs)
1	1199.759	1,01,491	11.654	11.83*

5. Whole Wheat

In addition to rice, the Government of India also allocates whole wheat to the State under Tide Over allocation. For the convenience of the public it is milled into atta and distributed to the beneficiaries of Other Priority Households (OPHH- GENERAL & SPECIAL) categories at the rate and scale notified by the Government as under:

SL NO	Quantity received from GoI per month. (in Metric ton)	Number of beneficiaries	Scale per month per beneficiary. (in Kgs)	Rate per kg (in Rs)
1	296.151	1,01,491	2.465	12.76

6. Sugar

The Government of India allocates sugar to the State for distribution to the households covered under Antyodaya Anna Yojana (AAY). Due to meager quantity to be distributed, the households are distributed sugar on half yearly basis at the rate and scale notified by the Government as under:

SL NO	Quantity received from GoI per month (in Metric ton)	Number of households	Scale per month per household (in Kgs)	Rate per kg (in Rs)
1	1.65	16,500	1 .00	35.60

7. Kerosene oil:

In addition to food grains Government of India also allocates Kerosene oil under the Public Distribution System for distribution to the beneficiaries. It is distributed to the NFSA beneficiaries of AAY and PHH at the rate and scale notified by the Government.

SL NO	Quantity received from GoI per month. (in KL)	Number of households	Scale per month per household. (in Liter)	Rate per liter (in Rs)
1	20	97,692	0.194	62.65 to 64.49

8. Advance/Buffer stocking of rice at Tingvong, Lachen and Lachung.

In order to provide uninterrupted/smooth supply of rice to the beneficiaries of vulnerable areas under Mangan District during monsoon, the department is maintaining advance stocking of rice at Tingvong under Dzongu Constituency and Lachen and Lachung under Lachen Mangan Constituency by way of monsoon preparedness.

PRICE MONITORING CELL

The Food and Civil Supplies Department had set up a Price Monitoring Cell (PMC) in accordance to the direction of the Department of Consumer Affairs, Government of India. The ministry allocates funds for functioning of this cell.

The main function of Price Monitoring Cell is to collect wholesale and retail prices of 38 Essential Commodities from the open market. The rates are collected by the Data Entry Operators (DEO) on daily basis which is further disseminated to the Ministry through online portal.

Presently, under the Price Monitoring Cell, daily price reporting is being carried out from five districts but only Gangtok district has been registered as price reporting centre. The Government of India allocates funds annually to Gangtok centre and one Data Entry Operator (DEO) is appointed on contractual basis for daily price reporting. The Government of India has been requested for registering all the remaining five districts as price reporting centers under PMC.

INFORMATION TECHNOLOGY CELL

The Information Technology (IT) Cell plays a vital role in transforming and modernizing the Public Distribution System (PDS) through the implementation of robust digital infrastructure and smart governance mechanisms. The cell is responsible for the development, implementation, and maintenance of key digital systems ensuring transparency, accountability, and efficiency across various facets of PDS.

1. Ration Card Management System (RCMS):

A Ration Card Management System is a digital solution designed to manage and streamline the operations related to ration card, including application, issuance, updates, modification and deletion. A basic overview of the system is:

- **Ration card Application:** Beneficiaries can visit the district offices and apply for new ration cards.
- **Card Management:** Beneficiaries can view or update their card details (address, family members etc) by visiting the district offices.
- **Admin Module:** The concerned district officials can approve or reject applications.
- **Reports and analytics:** The district officials can generate data insights on beneficiaries, and can monitor accordingly.

2. SMART-PDS:

SMART-PDS stands for Scheme for Modernization and Reform through Technology in Public Distribution System. It's a technological initiative that aims to sustain IT-led reforms in the Public Distribution System (PDS). The scheme aims to overcome state-level technological limitations in PDS operations, such as IT hardware, software, and technical manpower. It also aims to establish an integrated central system that covers all PDS operations across all states and union territories.

There are three logins:

- **Citizen Login**: Citizens can apply for a ration card online.
- **Authority Login (Inspector and DCSO)**: Inspectors will verify the applications, and the DCSO will approve them.
- **FPS Login**: Individuals can apply for FPS through this login.

SCOPE OF THE PROJECT

a) Creation of Central Data Repository:

It is primary and most important requirement for achieving national level portability, national level de-duplication and national level Dashboard/MIS system. It is envisaged that Central repository will keep master reference data and beneficiary level FPS transaction data. For this purpose, high end servers and storage capacity would be provisioned at NIC cloud to store the ration card data of 82 crore beneficiaries and e-PoS transaction details of 24 crore ration card holders. This repository would be utilized as an information database and this data would be analyzed by central team. Results would be shared with concerned States/UT's for further necessary action.

b) Real time data synchronization with States/UTs:

After creation of Central Repository and integration with States/UTs, data synchronization with States will not be a big challenge. There will be an agreement with States/UTs to make the data available on staging system in the agreed frequency. Proposed system will ensure automatic retrieval of relevant data from States/UTs in the agreed frequency and stored in the central repository for MIS generation purpose.

c) Creation of national facility for de-duplication of Aadhaar numbers seeded in ration card database:

End-To-End computerization has enabled states to perform online management of beneficiary's data and seed the Aadhaar number against each individual. In order to ensure that same Aadhaar number is not seeded against more than one beneficiary in the ration card database anywhere at national level and to enable States/UTs to check the uniqueness and eligibility of applicants before issuing new ration card, Aadhaar based de-duplication, national level de-duplication will be run on central repository of Ration cards/PDS beneficiaries. Identified de-duplicated data would be shared by NIC with the States/UTs for further necessary action.

d) Advance level data analysis & MIS report generation:

In order to improve reliability/quality and maintain the accuracy of the central repository and state ration card database, advance data analytics would be carried out to highlight inaccuracies in the data. MIS reports generated based on gap analysis of NFSA beneficiary data using advance data analytic techniques would support the State govt. to monitor and improve the quality of beneficiary data.

3. Integrated Aadhaar Enabled Integrated Management System (IAeSCM):

It consists of different modules such as Monthly Allocation, Supply Chain Management System, Online truck challan and gate pass is generated, Online delivery challan to FPS and Online payment by FPS to Go-downs. All the above mentioned will now be done through epos devices.

4. Online Grievance Redressal Mechanism:

It has been instituted by Government of India whereby any aggrieved person can register online grievance by logging into the website https://sikkimpds.grams.nic.in.
Toll free helpline for PDS – 1967
Toll free helpline for One Nation One Ration card – 14445

ENGINEERING CELL

The construction of 500 M.T. Soreng Food godown under Central Sector Scheme "Storage & Godowns" (focus on NE) 2017-25 at total cost of Rs. 232 Lakhs was completed in the year 2024-25.

Soreng Food Godown :



ANNUAL REPORT OF MANGAN DISTRICT

1. DISTRICT PROFILE:

Mangan District is the largest of the 6 districts of Sikkim in terms of its geographical area consisting mostly of mountainous regions with dense vegetation which further thins into cold desert in the extreme highlands. The steepness of the valleys invites numerous landslides which makes the life of the inhabitant difficult specially during the monsoons which at times also hinders the smooth movement of PDS commodities in the District.
The temperature of the District ranges from about 25° to below (-) 40° in the extreme high regions.
The district is divided in four Subdivisions namely Mangan, Dzongu, Kabi and Chungthang.

2. POPULATION PROFILE:

Majority of the population of the district are settled in an around Mangan, the district headquarters which is about 2,000 feet above sea level. As per the 2011 census report, the district has a population of 43709 individuals of which 24730 were male and 18979 females, The density of population is 10 people per square kilometre as per 2011 census.

3. AREA:

Mangan district administers 4,226 square kilometers of area.

4. CHALLENGES:

The terrain is prone to landslides and vulnerable to loss of road connectivity owing to its steep valleys and fragile landscape. Most of the landslides results from erosive rain action which further hinders the movement of PDS commodities as well as other essential commodities to the District.

5. TOTAL FOOD GODOWNS AND THEIR CAPACITY UNDER MANGAN DISTRICT

as on 31.03.2025.

SL NO	NAME OF THE FOOD GODOWN	CAPACITY (In MT's.)	ESTABLISHMENT YEAR	SANCTIONED HEAD	PRESENT STATUS
1.	Mangan	500	1977-78	NA	Functional
2.	Dikchu	250	2016-17	13th FC	Functional
3.	Chungthang	50	2019-20	BADP	Functional
4.	Lachen	250	2022-23	BADP	Damaged by GLOF
5.	Lachung	250	2017-18	13th FC	Functional

6. TOTAL FAIR PRICE SHOPS UNDER EACH FOOD GODOWN as on 31.03.2025.

SL NO	FOOD GODOWN	TOTAL FPS CATERED
1.	Mangan	49
2.	Dikchu	09
3.	Chungthang	5
4.	Lachen	1
5.	Lachung	1
TOTAL		**65**

7. TOTAL NUMBER OF RATION CARD BENEFICIARIES UNDER MANGAN DISTRICT as on 31.03.2025:

SL NO	NAME OF THE FOOD GODOWN	TOTAL BENEFICIARIES CATERED									
		AAY		PHH		OPH(G)		OPH(S)		NPH	
		Card	Members	Card	Member	Card	Member	Card	Member	Card	Members
1.	Dikchu	132	525	656	2786	184	659	00	00	19	59
2.	Mangan	681	2877	2392	10474	729	2948	07	29	490	1776
3.	Chungthang	150	449	800	3093	262	993	00	00	58	103
4.	Gangtok Rural	53	188	454	1834	75	223	00	00	19	45
TOTAL		**1016**	**4039**	**4302**	**18187**	**1250**	**4823**	**07**	**29**	**586**	**1983**

ACTIVITIES UNDERTAKEN DURING THE YEAR ENDING 31.03.2025

1. RECEIPT AND DISTRIBUTION OF PDS COMMODITIES DURING THE YEAR 2024-2025:

The District has successfully received and distributed the allocation of the following quantities total PDS Commodities during the year 2024-25:

SL NO	COMMODITIES	TOTAL RECEIPT	TOTAL DISTRIBUTION	CLOSING STOCK
1.	PDS Rice	2584.932 MT	2584.932 MT	NIL
2.	Sugar	14.03 MT	14.06 MT	NIL
3.	Atta	166.564 MT	166.564 MT	NIL

2. OPERATION OF e-POS DEVICES:

The District has successfully installed e-POS Devices in all the Fair Price Shops w.e.f July 2021 except for the two Dzomsas of Lachen and Lachung owing to exemption notified. The distribution of the PDS commodities to the Ration card beneficiaries is conducted in online mode through biometric and iris authentication with the use of e-POS Devices. However the lack of a dedicated internet connectivity, Biometric mismatch issues and issues in the software poses a major challenge in achieving 100% online transaction every month.

1. LAUNCHING OF ONE NATION ONE RATION CARD (ONORC) SCHEME:

The District has successfully launched ONORC Scheme from the month of July 2021 in Pilot mode in the 5 Fair Price Shops, amongst which the lifting is being done by the migrant workers from only one Fair Price Shop owing to its location in the market area.

2. LAUNCHING OF ONE NATION ONE RATION CARD (ONORC) SCHEME:

The District has successfully launched ONORC Scheme from the month of July 2021 in Pilot mode in the 5 Fair Price Shops, amongst which the lifting is being done by the migrant workers from only one Fair Price Shop owing to its location in the market area.

3. INSPECTION AND RAID:

The Department conducts inspection of the Fair Price Shops once every month to ensure effective implementation of the National Food Security Act 2013 in all aspects. The inspection aims at the distribution of the PDS commodities to the targeted beneficiary and compliance of the Government directives by the FPSs .

Furthermore, the Department also conducts inspection of the open market including Petrol Pumps and LPG agencies to ensure compliance of the relevant provisions of the following Acts:

1) Essential Commodities Acts 1955
2) Bureau of Indian Standards Act 2016
3) Legal Metrology Act 2009
4) Packaged Commodities Rules 2011
5) Consumer Protection Act 2019(Amended)
6) TPDS Control Order 2005
7) LPG Control Order 2005

4. FACILITATION IN THE CONDUCT OF SOCIAL AUDIT AND VIGILANCE COMMITTEE MEETINGS:

The Department Officials facilitates the Vigilance committees and the PRIs in comduct of Social Audit and Vigilance Committee meetings u/s 28 &29 of NFS 2013.

5. e-KYC CAMPS:

The District had organised e-KYC Camps in all the GPUs to facilitate the e-KYC of the Ration Card Beneficiaries.

6. e-KYC STATUS:

The District has achieved the milestone of **85%** e-KYC of the Ration Card beneficiaries as on 31.03.2025.

7. TOTAL RATION CARD ISSUED DURING THE YEAR 2024-25:

SL NO	YEAR	TOTAL RATION CARDS ISSUED				
		AAY	PHH	OPH (S)	OPH (S)	NPH
	2024-25	01	02	0	01	0

8. TOTAL RATION CARDS ISSUED & MEMBERS DEACTIVATED/DELETED/ADDED/TRANSFERRED DURING THE YEAR 2024-25:

SL NO	YEAR	TOTAL MEMBER DELETION IN ALL SCHEMES	TOTAL MEMBER ADDITION IN ALL SCHEMES	TOTAL RC TRANSFERRED IN ALL SCHEMES	TOTAL RATION CARDS DELETED	TOTAL NEW RATION CARDS ISSUED
1	2024-25	161	22	02	00	13

9. TOTAL AADHAR SEEDING AND BANK ACCOUNT SEEDING PERCENTAGE AS ON 31.03.2025:

SL NO	AADHAR SEEDING %		BANK ACCOUNT SEEDING %	
	NFSA	NON- NFSA	NFSA	NON- NFSA
	100 %	100%	81%	79%

10. TOTAL e-KYC SEEDING PERCENTAGE AS ON 31.03.2025:

The District has achieved 85 % e-KYC of Ration Card beneficiaries as on 31.03.2025

11. ISSUE OF PDS COMMODITIES TO THE LANDSLIDE AFFECTED VILLAGES OF UPPER DZONGU UNDER MANGAN DISTRICT:

The villages of Tingvong and Sakyoung Pentong in Upper Dzongu, Mangan District remains totally cut off in terms of road connectivity for a period of not less than 06 months in a year owing to the damage caused by Mantam Landslide in the year 2016.

The Department had successfully initiated stocking and distribution of PDS commodities to the affected population covered under NFSA 2013 and Non NFSA.

12. ARRANGEMENT MADE FOR GLOF AFFECTED VILLAGES OF CHUNGTHANG LACHEN AND LACHUNG UNDER MANGAN DISTRICT:

The Department has initiated advance stocking of PDS commodities to the GLOF affected villages of Chungthang Lachen and Lachung in coordination with the Land Revenue and Disaster Management Department under the directives of the Government.

ANNUAL REPORT OF NAMCHI DISTRICT

1. DISTRICT PROFILE:

Namchi District of Sikkim lies at an altitude of 400 mtr to 2000 mtr, with a total geographical area of 75000 hectares and area wise, it is the smallest districts of Sikkim. It is covered with unique blend of agricultural fields and terraced slopes and intercepted by green patch of forest.

The temperature of the District ranges from 2 degree centigrade to 27°C. The district is divided into five Subdivisions namely Namchi, Ravangla, Jorethang, Namthang & Yangang.

2. POPULATION PROFILE:

The total population of Namchi district is 1,46,742 with 76,663 male and 68,241 females per 2011 Census. Majority of the population of the district are settled in and around Namchi. The district is approx. 78 kms away from Gangtok.

3. CHALLENGES:

Namchi district faces significant water shortage due to declining spring water discharge and increasing infrastructure. Few godowns like Melli, Yangang & Bermiok are prone to road blockages during monsoon seasons.

4. NUMBER OF FOOD GODOWNS AND THEIR CAPACITY UNDER NAMCHI DISTRICT

SL NO	NAME OF THE FOOD GODOWN	CAPACITY (In MT's.)	YEAR OF ESTABLISHMENT	PRESENT STATUS
1.	Bermiok	300	2023	Functional
2.	Chisopani	500	2023	Functional
3.	Jorethang	200	-	Rented
4.	Melli	150	1988	Functional
5.	Namchi	500	2004	Functional
6.	Namthang	200	2024	Functional
7.	Ravangla	300	1995	Functional
8.	Temi	200	2025	Functional
9.	Yangang	200		Functional

5. TOTAL FAIR PRICE SHOPS UNDER EACH FOOD GODOWN

SL NO	FOOD GODOWN	TOTAL FPS CATERED
1.	Bermiok	18
2.	Chisopani	13
3.	Jorethang	58
4.	Melli	53
5.	Namchi	83
6.	Namthang	28
7.	Ravangla	42
8.	Temi	18
9.	Yangang	30
	Total	343

TOTAL NUMBER OF RATION CARD BENEFICIARIES UNDER MANGAN DISTRICT :

SL NO	NAME OF THE FOOD GODOWN	TOTAL BENEFICIARIES CATERED									
		AAY		PHH		OPH(G)		OPH(S)		NPH	
		Card	Members	Card	Member	Card	Member	Card	Member	Card	Members
1.	Bermiok	269	85	1024	4219	290	1021	1	2	98	269
2.	Chisopani	300	1035	1082	4370	211	706	0	0	08	20
3.	Jorethang	231	670	1196	4556	967	3956	0	0	117	287
4.	Melli	562	1954	2518	10279	744	2530	1	21	80	210
5.	Namchi	1170	4193	3702	14796	2279	8121	0	56	701	2172
6.	Namthang	363	1367	1789	8081	358	1328	2	10	80	249
7.	Ravangla	789	2963	3989	16981	791	2825	2	14	73	199
8.	Temi	113	469	672	2545	499	1875	0	0	189	610
9.	Yangang	359	1298	2065	8709	256	793	3	41	139	440
Total		4156	14034	18037	74536	6395	23155	9	144	**1485**	**4016**

ACTIVITIES UNDERTAKEN DURING THE YEAR

1. RECEIPT AND DISTRIBUTION OF PDS COMMODITIES

The District has successfully received and distributed the allocation of the following quantities of PDS Commodities during the year 2024-25:

SL NO.	COMMODITIES	TOTAL RECEIPT	TOTAL DISTRIBUTION	CLOSING STOCK
1.	PDS Rice	101614.2	101614.2	NIL
2.	Sugar	8092.35	8092.35	NIL
3.	Atta	7301	7301	NIL

2. INSPECTION AND RAID:

The Department conducted inspection of the Fair Price Shops once every month to ensure effective implementation of the National Food Security Act 2013 in all aspects.

Further, the Department also inspected open market including Petrol Pumps and LPG agencies to ensure compliance of the relevant provisions of the following Acts:

1) Essential Commodities Acts 1955
2) Bureau of Indian Standards Act 2016
3) Legal Metrology Act 2009
4) Packaged Commodities Rules 2011
5) Consumer Protection Act 2019(Amended)
6) TPDS Control Order 2005
7) LPG Control Order 2005

3. SOCIAL AUDIT AND VIGILANCE COMMITTEE MEETINGS:

The District Conducted Social Audit and Vigilance committees meeting whenever Gram Sabah was held and the FPSs were held responsible in case of any misappropriation of Ration as per NFSA 2013.

4. e-KYC CAMPS:

The district office left no stone unturned to sensitize the public on importance of e-KYC, whenever the appropriate platform was given in all the GPUs.

5. e-KYC STATUS:

The district achieved the milestone of **83%** e-KYC of the Ration Card beneficiaries as on 31.03.2025.

6. TOTAL RATION CARD ISSUED DURING THE YEAR 2024-25:

SL NO	YEAR	TOTAL RATION CARDS ISSUED				
		AAY	PHH	OPH (G)	OPH (S)	NPH
	2024-25	4	111	108	0	10

7. TOTAL RATION CARDS ISSUED & MEMBERS DEACTIVATED/DELETED/ADDED/TRANSFERRED DURING THE YEAR 2024-25:

SL NO	YEAR	TOTAL MEMBER DELETION IN ALL SCHEMES	TOTAL MEMBER ADDITION IN ALL SCHEMES	TOTAL RC TRANSFERRED IN ALL SCHEMES	TOTAL RATION CARDS DELETED	TOTAL NEW RATION CARDS ISSUED
1	2024-25	0449	608	47	50	234

8. TOTAL AADHAR SEEDING AND BANK ACCOUNT SEEDING PERCENTAGE AS ON 31.03.2025:

SL NO	AADHAR SEEDING %		BANK ACCOUNT SEEDING %	
	NFSA	NON- NFSA	NFSA	NON- NFSA
	99 %	90%	98%	76%

9. ISSUE OF RATION CARDS TO MIGRANT LABOURS UNDER NAMCHI DISTRICT:

Sl.no	Number of Application received	Number of Application Scrutinized	Number of Cards Issued
1	199002	198984	18

DISTRICT/ BLOCK/ FPS LEVEL VIGILANCE COMMITTEE MEETING UNDER NAMCHI DISTRICT

1. The District level Vigilance Committee Meeting was held in the Conference Hall of Namchi District Zilla Panchayat (NDZP).Ms Anjita Rajalim, Zilla Adhakshya, Namchi cum Chairperson District Level Vigilance Committee chaired the meeting on the District Level Vigilance Forum cum the Consumer Protection Act,2019 on3rdDecember, 2024.
The meeting had the presence of Mr BikashTamang, Upadhakshya, Ms Tirsang Tamang, ADC Namchi, Mr Tenzing Bhutia DCSO Food and Civil Supplies Department, Mr Dilip Kumar Pradhan, Former Director cum member of Consumer Forum along with the Zilla Panchayats, Panchayat Presidents, Officers and Staff from NDZP.

2. Similarly, on 02.07.2025, a Block Level Vigilance Committee meeting was conducted by the Food And Civil Supplies Department, Namchi District, at Block Administrative Centre, Poklok Nandugoan, under the Chairmanship of the Hon'ble Zilla Member of Nandugoan Territorial, Smt. Bishnu Maya Chettri, and in the presence of the Block Development Officer, Poklok Nandugoan, Shri. Mukesh Dahal.

3. The Fair Price Shop level committee meeting was held on 01.08.2024 at Upper Ghurpisey, under the chairmanship of the Hon'ble Councillor, Mr. Pem Norbu Bhutia. The main agenda of both the meeting was to regularly supervise the implementation of all schemes under National Food Security Act, 2023and to inform the District Grievances Redressal Officer in writing on report of violation of the provisions of the National Food Security Act,2013 and any malpractices or misappropriation of the fund.

FIELD ACTIVITIES

E-KYC Drive under Melli food Go-Down





e-KYC drive under Jorethang Food Go-Down




e-Kyc drive under Ravangla Food Go-down







FAIR PRICE SHOP INSPECTION BY DCSO AND STAFF OF NAMCHI DISTRICT



District Level Vigilance Committee Cum Awareness Programme Held on 3rd December 2024



Block level Vigilance Committee Meeting at Jorethang

ANNUAL REPORT OF GANGTOK DISTRICT

Introduction

The pivotal focus of the district was on the successful implementation of EKYC across ration card shops, ensuring streamlined and secured services to citizens. Our team undertook comprehensive field visits, including remote areas such as Changu, to verify EKYC adoption and inspected ration card distribution. Further, we conducted plantation drives and inspections of FPS to promote sustainability and accountability.

The new official address of DCSO Gangtok office is Lumsey, Near Delhi Public School, 5th Mile, Lumsey Gangtok, East Sikkim.

There are 5 food Godowns under Gangtok district. The provisions under NFSA and non-NFSA under Gangtok district are tabulated below:

Sl no.	Scheme	Commodities	Quantity 2024	Rate 2024	Quantity 2025	Rate 2025
1	AAY (Antyodaya Anna Yojana)	Rice	35 kgs per card	Free	35 kgs per card	Free
		SK Oil	0.579lts per card	Rs.64.33	0.194lts per card	Rs.62.65(Min) Rs.64.49 (Max)
		Atta	-	-	-	-
		Sugar	6 kgs per card every 6 months	Rs 30.53	6 kgs per card every 6 months	Rs 35.60 per kg

2	PHH (Priority Household)	Rice	5 kg/ individual	Free	5 kg/ individual	Free
		SK Oil	0.579lts per card	Rs.64.33	0.194lts per card	Rs.62.65(Min) Rs.64.49 (Max)
		Atta	-	-	-	-
		Sugar	-	-	-	-
3	OPHH-G (Other Priority Household General)	Rice	12.496kgs / member	Rs 11.75	12.348kgs / member	Rs 11.83
		SK Oil	-	-	-	-
		Atta	2.643 kg^/month/ individual	Rs 9.95	2.611 kg^/month/ individual	Rs 12.76
		Sugar	-	-	-	-
4	OPHH-S (Other Priority Household General)	Rice	12.4961kgs /member	Rs11.75	12.348kgs / member	11.83
		SK Oil	-	-	-	-
		Atta	2.643 kg^/month/ individual	Rs 9.95	2.611 kg^/month/ individual	Rs 12.76
		Sugar	-	-	-	-

GODOWNWISE BENEFICIARIES UNDER DIFFERENT SCHEMES

		AAY [2]		PHH [31]		NPH [40]		OPHH(General) [51]		OPHH(Special) [52]	
Depot S. No.	**Depot Name**	**RCs**	**Units**	**RCs**	**Units**	**RCs**	**Units**	**RCs**	**Units**	**RCs**	**Units**
1	DIKCHU	213	798	1232	4509	153	456	465	1159	1	21
2	GANGTOK URBAN GODOWN	385	1165	6003	20557	1670	5370	3659	12126	13	640
3	RANIPOOL GODOWN	512	1743	2750	10873	431	1482	865	3221	1	98
4	MAKHA GODOWN	185	591	1004	4113	14	43	211	829	-	-

5	SINGTAM GODOWN	879	2810	4908	18027	365	1208	1813	6871	3	94
5	GANGTOK RURAL GODOWN	335	1110	4663	16893	1290	4118	4463	15175	9	307
	Grand Total:	**2509**	**8217**	**20560**	**74972**	**3923**	**12677**	**11476**	**39381**	**27**	**1160**

GODOWN DETAILS

Singtam Food Godown Fact Sheet			
District	**Gangtok**	Capacity	500 MT
Address	**Singtam**	Number of FPSs tagged to godown	67
		Maximum distance from tagged FPS (in Kms)	35 kms

Rural Food Godown Fact Sheet			
District	**Gangtok**	Capacity	800 MT
Address	**Gangtok**	Number of FPSs tagged to godown	52
		Maximum distance from tagged FPS (in Kms)	36 kms

Gangtok Urban Godown Fact Sheet			
District	**Gangtok**	Capacity	1000 MT
Address	Lumsey	Number of FPSs tagged to godown	69
		Maximum distance from tagged FPS (in Kms)	75 kms

Makhs Food Godown Fact Sheet			
District	Gangtok	Capacity	200 MT
Address	Makha	Number of FPSs tagged to godown	14
		Maximum distance from tagged FPS (in Kms)	40 kms

Ranipool Food Godown Fact Sheet			
District	Gangtok	Capacity	200 MT
Address	Jalipool	Number of FPSs tagged to godown	46
		Maximum distance from tagged FPS (in Kms)	30 kms

VARIOUS ACTIVITIES UNDER DCSO GANGTOK

EKYC Campaign across Gangtok District

E-KYC drive under Gangtok District













Consumer Awareness Programme









FAIR PRICE SHOPS INSPECTION







AWARENESS CAMPAIGN ON PDS SYSTEM





CENTRAL TEAM VISIT

The main objective of the visit is to ensure the supply of good-quality PDS items to beneficiaries.





BLOCK LEVEL VIGILANCE COMMITTEE MEETING AT RAKDONG- TINTEK BDO OFFICE.





ANNUAL REPORT OF GYALSHING DISTRICT

Gyalshing serves as the administrative and commercial center of Gyalshing District. Gyalshing district is dominated by hilly terrain with elevations ranging from deep valleys to high Himalayan peaks and enriched by rivers like Rangit and its tributaries. The geographical area of Gyalshing is approx.1,166 square kilometers.

There are 10 food godowns under Gyalshing district and storage capacity of each food godowns are as under:

SL. NO.	FOODGODOWN	DEPARTMENTAL/RENTED	CAPACITY
1.	Kongri- Naku	Departmental	300 MT
2.	Chongrang	Departmental	150 MT
3.	Legship	Departmental	300 MT
4.	Thingling	Departmental	120 MT
5.	Darap	Departmental	200 MT
6.	Gyalshing	Departmental	375 MT
7.	Sardung	Rented	50 MT
8.	Uttarey	Departmental	300 MT
9.	Dentam	Departmental	300 MT
10.	Hee goan	Operating from 50 MT capacity Food Security& Agriculture Dev.Deptt godown	200 MT

The storage capacity and storage facility has improved immensely under the district from rented unscientific godown to more scientific departmental godownIn the year reported upon.

ONLINE MODE OF DISTRIBUTION

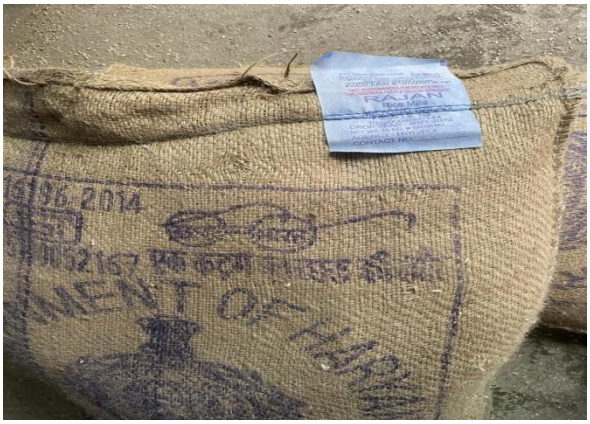
There has been paradigm shift in public distribution system by adopting innovative electronic platform which has enabled monitoring of entire system more efficiently. Food grains under the TPDS is being distributed to the beneficiaries through automated mode of E-Pos device.

ONE NATION ONE RATION CARD (ONORC)

To ease and ensure food security to every citizen in the country identified under the NFSA category, F&CSD, Govt. of Sikkim has taken the ONORC move to operational level. The migrant worker who has opted this portability are now availing foodgrains from the FPS of their choice.

FORTIFIED RICE

In a mission to eradicate nutritional deficiency disorder/ disease like anemia, the fortified rice rich in Iron, folic acid and Vitamin B12 is being distributed in Gyalshing district to the beneficiaries of AAY and PHH category. This will definitely fetch healthy human resource required for building nation in the long run.



IEC CAMPAIGN

An intensive IEC Campaign through various platform viz. Banner, public program, awareness program,ward and Gram Sabha were undertaken to make the citizen fully aware of their rights as a consumer. In addition to the right of consumer, the sensitization on the benefit of fortified rice and NFSA were also imparted.



IEC PROGRAM AT GYALSHING COMMUNITY HALL



IEC PROGRAM AT DENTAM FOOD GODOWN

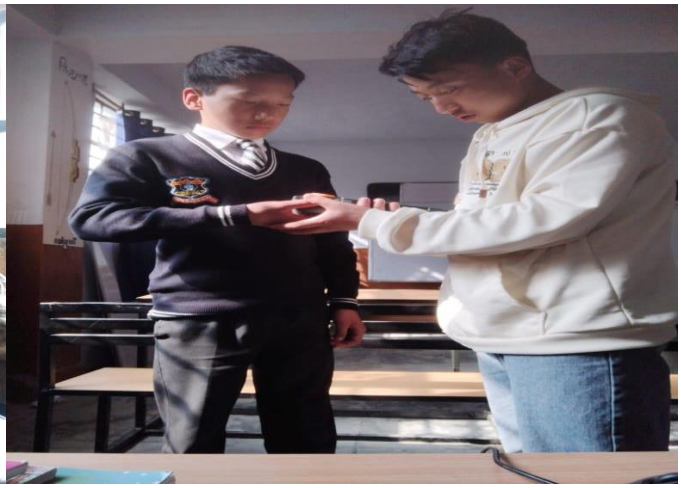
MONITORING OF SHOPS AND FPS DEALING WITH ECs AND PDS COMMODITIES

In addition to online monitoring of FPS functioning, periodic physical visit was also carried out to see whether the storage, distribution and various guidelines of govt. are being followed and most importantly whether beneficiaries are availing their entitlement quantitatively and qualitatively. Despite ensuring the food security under the PDS, constant vigil of open market for availability and quality of essential commodities and petrol were also made.

e-KYC DRIVE

To bring about more transparency, accountability and ensure food security to the targeted beneficiaries under the public distribution system an extensive e-KYC drive being carried out to enable the beneficiaries lift their ration from any fps of their choice through PORTABILITY/ONORC from any part of State and UT of India.





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ANNUAL REPORT OF SORENG DISTRICT

Soreng under Soreng district is a small but growing town known for its scenic beauty and strategic location. It covers an area of approximately 293 square kilometers with hilly and forested terrain.Ther are four (04) food godowns under Soreng district. The capacity of each food godown are as under:

Sl.no	Name of Food Godown	Storage Capacity	Ownership
1	Kaluk	500 MT	Departmental
2	Soreng	500 MT	Departmental
3	Sombaria	120 MT	Departmental
4	Takuthang	50 MT	Rented

TOTAL NUMBERS OF RATION CARD AND BENEFICIARIES UNDER NFSA AND NON-NFSA SCHEME UNDER SORENG DISTRICT: -

Sl.No	Godown	Total Shops	NFSA				STATE			
			AAY		PHH		OPH (G+S)		NPH	
			RCs	Members	RCs	Members	RCs	Members	RCs	Members
1	JORTHANG	34	400	1278	1579	6349	501	1832	31	85
2	KALUK	23	576	2148	1604	6981	295	1470	8	32
3	LEGSHIP	4	41	177	283	1203	46	235	17	70
4	SOMBARIA	46	570	1830	2796	10754	484	2336	66	180
5	SORENG	58	770	2473	3266	12655	633	2492	42	130
6	TAKUTHANG	17	388	1337	1087	4761	133	536	29	67
	Total	**182**	**2745**	**9243**	**10615**	**42703**	**2092**	**8901**	**193**	**564**

1. **Consolidated Godownwise e-KYC Report : -**

Sl.no	Godown	Total Beneficiaries (AAY +PHH)	Total e-KYC (AAY + PHH)	e-KYC Percentage
1	Jorthang	7627	3577	86.23%
2	Kaluk	9129	7513	82.30%
3	Legship	1380	1170	84.78%
4	Sombaria	12584	9750	77.48%
5	Soreng	15128	12145	80.28%
6	Takuthang	6098	5232	85.80%
	TOTAL	**51946**	**42387**	**81.60%**

ANNUAL REPORT OF PAKYONG DISTRICT

Pakyong district, a new district inaugurated on 29 April,2021 only. Pakyong district with its natural beauty, cultural richness and infrastructural development is poised to become a significant hub in Sikkim's socio-economic landscape. The total area of Pakyong district is approximately 404 square kilometers and is divided into three Sub-divisions namely Pakyong, Rangpo and Rongli.It has around 74,583 population as per 2011 Census.

There are five (05) food godowns under Pakyong district. The capacity of each food godown are as under:

Sl.no	Name of Food Godown	Capacity	Ownership
1.	Pakyong	500 MT	Departmental
2.	Rongli	300 MT	Departmental
3.	Rhenock	150 MT	Departmental
4.	Rangpo	300 MT	Departmental
5.	Talkharka	56.20 MT	Departmental

GODOWN DETAILS

I) Pakyong Food Godown

GODOWN INCHARGE: Mr. Saroj Kumar Tamang

GODOWN FACT SHEET				
A. Location of the Godown		**B. Details of Godown: Pakyong**		
District name	Pakyong	Capacity (in MTs)		600 MTs
Address	Pakyong, Samsing	Number of FPSs tagged to godown		68
		Maximum distance from tagged FPS (in Kms)		35 kms
C. Details of person power at godown			**D. Facilities at godown**	
Name	Sanctioned Strength	Vacant position	Facilities	Availability
ASI/SI/Inspector	27	X	Internet Connectivity	Yes
DEO	01	X	Electronic Weigh Machine/bridge	Yes
Chowkidar/Night office assistant/office attendant/Guard/OFOJ	04	X	Computer room for supply chain management	No
Driver	00	X	Toilet facility for labour	Yes
Rental (Yes/No)	NO		Firefighting equipment	Yes
			Accessibility of all-weather road	Yes

II) Rangpo Godown

GODOWN INCHARGE : Mr. Kenzong Bhutia

GODOWN FACT SHEET				
A. Location of the Godown		**B. Details of Godown: Rangpo Godown**		
District name	Pakyong	Capacity (in MTs)		300 MTs
Address	Rangpo, Sikkim	Number of FPSs tagged to godown		40
		Maximum distance from tagged FPS (in Kms)		22 kms
C. Details of person power at godown			**D. Facilities at godown**	
Name	Sanctioned Strength	Vacant position	Facilities	Availability
ASI/SI/Inspector	02	X	Internet Connectivity	Yes
DEO	02	X	Electronic Weigh Machine/bridge	Yes
Chowkidar/Night office assistant/office attendant/Guard/OFOJ	06	X	Computer room for supply chain management	Yes
Driver	00	X	Toilet facility for labour	Yes
Rental (Yes/No)	NO		Firefighting equipment	Yes
			Accessibility of all-weather road	Yes

III) Rhenock Godown

GODOWN INCHARGE : Mr. Sunil Pradhan.

GODOWN FACT SHEET				
A. Location of the Godown		**B. Details of Godown: Rhenock Godown**		
District name	Pakyong	Capacity (in MTs)		200 MTs
Address	Rhenock Bazar	Number of FPSs tagged to godown		41
		Maximum distance from tagged FPS (in Kms)		16 kms
C. Details of person power at godown			**D. Facilities at godown**	
Name	Sanctioned Strength	Vacant position	Facilities	Availability
ASI/SI/Inspector	08	X	Internet Connectivity	Yes
DEO	00	X	Electronic Weigh Machine/bridge	Yes
Chowkidar/Night office assistant/office attendant/Guard/OFOJ	07	X	Computer room for supply chain management	Yes
Driver	00	X	Toilet facility for labour	Yes
Rental (Yes/No)	NO		Firefighting equipment	Yes
			Accessibility of all-weather road	Yes

IV) Rongli Godown

GODOWN INCHARGE : Mr. Karma Loday Bhutia

GODOWN FACT SHEET				
A. Location of the Godown		**B. Details of Godown: Rongli Godown**		
District name	Pakyong	Capacity (in MTs)		500 MTs
Address	Rongli Bazar	Number of FPSs tagged to godown		65
		Maximum distance from tagged FPS (in Kms)		24 kms
C. Details of person power at godown			**D. Facilities at godown**	
Name	Sanctioned Strength	Vacant position	Facilities	Availability
ASI/SI/Inspector	04	X	Internet Connectivity	Yes
DEO	02	X	Electronic Weigh Machine/bridge	Yes
Chowkidar/Night office assistant/office attendant/Guard/OFOJ	04	X	Computer room for supply chain management	No
Driver	00	X	Toilet facility for labour	Yes
Rental (Yes/No)	NO		Firefighting equipment	Yes
			Accessibility of all-weather road	Yes

Sl.No.	DFSO Name	Depot Name	Card Type					Total
			AAY	PHH	OPHH(G)	OPHH(S)	NPH	
1	Pakyong	Pakyong Godown	456	0	609	22	90	1177
2	Pakyong	Rongli Godown	122	0	232	0	33	387
3	Pakyong	Rhenock Godown	220	0	199	0	21	440
4	Pakyong	Rangpo Godown	58	0	285	0	59	402
Total			**856**	**0**	**1325**	**22**	**203**	**2406**

Tasks Undertaken During 2024-2025

- **Aadhaar Seeding Drive**

  In accordance to the letter issued on implementation of One Nation One Ration Card scheme under IM-PDS, the department instructed immediate completion of Aadhaar Seeding. The action taken measure for this is listed below:

  - The district has provided godown and FPS wise beneficiary list whose Aadhaar is not seeded.
  - This was further complemented by the De-Duplication and Aadhaar Seeding Drive.

- **De-Duplication Drive**

  Similarly, the action taken regarding the duplicates are as follows:

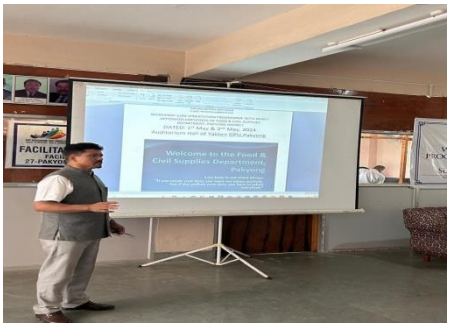
  - The inter district duplicate list which was verified during a de-duplication drive camp organized by our district on early March was officially handed over to the respective districts for deletion.

VARIOUS ACTIVITIES UNDER PAKYONG DISTRICT.

I) Orientation Program

Tow day's workshop-cum-orientation programme was conducted at the Conference Hall of Yakten GPU on 1st& 2nd May 2024 wherein newly appointed ad-hoc employees were given training on Leave Rules, Sikkim Govt Service Rules, National Food Security Act, One Nation One Ration Card & hands-on training on the epos machine.





II) e-KYC drive

The district office conducted e-KYC drive at various FPS to assist the shopkeepers & beneficiaries to perform the e-KYC and to ensure effective & efficient customer identification process.








GOVT FAIR PRICE SHOP






पोषित समाज

IV) Inspection cum Monsoon preparedness drive

DCSO, Pakyong along with SDM (Rangpo), AD (PDS), Head Office inspected various shops, including wholesalers, retailers and FPS to monitor the availability of essential commodities on 16th June 2024.











VIII) Consumer Awareness Program

In coordination with Gram panchayats, NGOs, SHGs and FPS Owners, consumer awareness program was conducted to throw lights on NFSA, 2013, Consumer Protection Act, 2019 and Essentials commodities Act, 2020 throughout the district on 24th January 2025.





IX) Activities undertaken to commemorate the 50 years of Statehood





LEGAL METROLOGY UNIT

The Legal Metrology and Consumer Protection Cell in Gangtok, Sikkim, focused on ensuring fair trade practices and safeguarding consumer rights through proactive enforcement and awareness initiatives.

Enforcement of the Legal Metrology Act, 2009

- ✓ Periodical **Calibration** and **Verification** of all **weights or measures** used in commercial transaction and protection.
- ✓ Licensing of manufacturers, repairers and dealers
- ✓ Registration of packers

Implementation of Legal Metrology Act, 2009:

1. Retail outlets of groceries, meat, hardware items,
2. Gold / silver jewelries,
3. Petrol pumps
4. Industries such as, Pharma companies, Sikkim Milk, Distilleries, tea garden and other numerous small-scale industries

Petroleum Retail Outlets in Sikkim:

Sl. No.	District	No. Retail Outlets
1.	Gangtok	21
2.	Pakyong	10
3.	Mangan	03
4.	Namchi	16
5.	Soreng	07
6.	Gyalshing	09
	TOTAL	**66**

Liquified Petroleum Gas (LPG) Distributors in Sikkim:

Sl. No.	District	No. of Distributors
1.	Gangtok	08
2.	Pakyong	05
3.	Mangan	02
4.	Namchi	6
5.	Soreng	03
6.	Gyalshing	03
	TOTAL	**26**

Activities:

1. Annual Verification of Weighing and Measuring Instruments 2024-2025.

Section 24 of the Legal Metrology Act, 2009 mandates that all weights or measures (weights, measures, weighing instrument & measuring instrument) shall be verified before it is used for transaction or protection. As prescribed under rule 27 of the Legal Metrology (General) Rules, 2011, the periodical re verification of Weights or measures is conducted every year.

Inspections:

The Legal Metrology Unit carried out several inspections of weights and measures. One of the focus areas was pharmaceutical manufacturing companies, where the Unit ensured that the weights and measures used were verified and complied with the Legal Metrology Act, 2009, and Rules made thereunder.

Apart from pharmaceutical companies, the unit also inspected shops, retail outlets (*delivery of HSD and MS*), and inspections related to inaccurate measurements and overcharging of products to ensure compliance with legal metrology standards.

I. Inspection of Gyalshing Bazar.



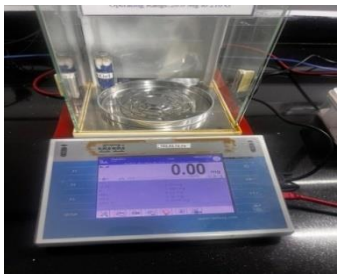


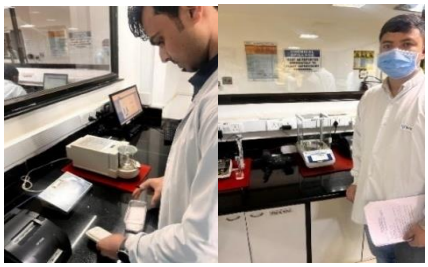
II. Inspection of Net quantity at IOCL, LPG Bottling Plant Bageykhola





III. Inspection of Legal Metrology in Pharmaceutical Companies under Pakyong District.





IV. Surprise Inspection of Petrol Pump, Gyalshing and Mangan District.





V. Inspection of the open Market in collab with BDO Mangan and Police Department Mangan District.




VI. Open Market Inspection,Sombaraia, Manglay, and Kaluk, Soreng District



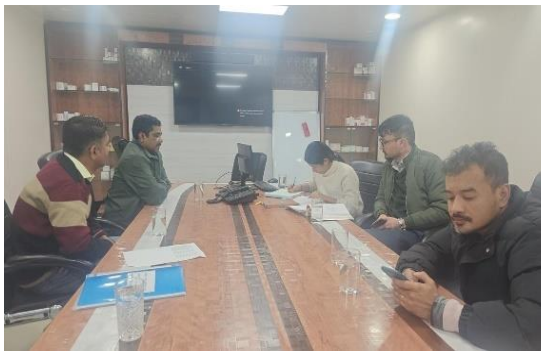

VII. Joint Inspection of Packaged Commodities with staff of DCSO, Gangtok




VIII. Inspection at Nayabazar and Soreng Indane Godown, Soreng District




X. Inspection in Pharmaceutical, using Nonstandard Non-automatic Weighing Instrument.




Induction Training of Newly appointed adhoc employees under F&CSD.



Addressed the public of Sigling GPU, regarding Legal Metrology Standards and Consumer Rights.





The Legal Metrology Unit & Consumer Protection Cell, Food & Civil Supplies Department regularly observes 'World Consumer Rights Day' on 15th March and 'National Consumers Rights Day' on 24th December annually.

State Food Commissions Programme, Gyalshing District March 3,2025





Relief given during the landslide.





Monsoon preparedness meeting with District Administrative and OMCs.

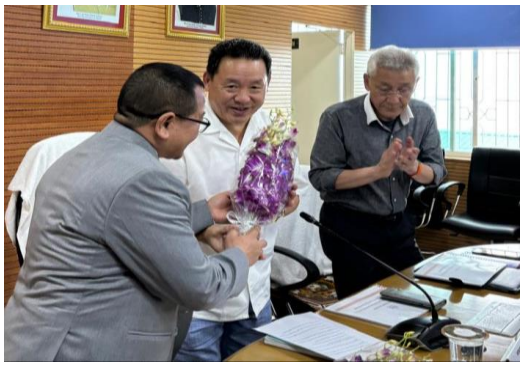
Location: DAC, Gangtok
Attendees: Representatives from the District Administration (including Disaster Management, Public Works Department, Food & Civil Supplies), and key personnel from major Oil Marketing Companies (IOCL, BPCL, HPCL)
Objective: To proactively strategize and coordinate efforts to ensure uninterrupted fuel supply and mitigate potential disruptions caused by the impending monsoon season in the Gangtok district.



Coordination meeting of the Food and Civil Supplies Department, chaired by the Hon'ble Minister, co-chaired by the Advisor, Food and Civil Supplies Department.

- **The primary functions of the department were discussed, including:** Public Distribution System (PDS): Procuring, storing, and distributing food grains (rice, wheat, etc.) at subsidized prices through Fair Price Shops. Essential Commodities: Ensuring the availability and regulating the distribution of essential commodities like sugar, kerosene, and LPG.
- **Ration Cards:** Issuing and managing ration cards to eligible beneficiaries.
- **Price Monitoring**: Monitoring and regulating the prices of essential commodities to prevent inflation and black marketing.
- **Legal Metrology unit:** Ensuring the accuracy of weights and measures used in trade and commerce.

- **Consumer Protection Cell:** Protecting consumer rights and addressing consumer grievances**.**

Coordination meeting of Legal Metrology and Consumer Protection Cell, Food and Civil Supplies Department, with Stakeholders of LPG & Pol Products, Chaired by The Hon'ble Minister of Food & Civil Supplies Department, Government of Sikkim- 25.02.2025.

The Hon'ble Minister of Food & Civil Supplies Department and Urban Development Department, Shri. Bhoj Raj Rai convened a meeting with all the stakeholders of LPG and petroleum products, regarding Preparedness **of OMCs for the upcoming monsoon season, Increasing/ appointment of new LPG Distributors, Establishment of permanent oil depot for BPCL and HPCL, Maintenance of basic amenities like hygienic washrooms with running water in Fuel pumps.**




Coordination meeting of Legal Metrology and Consumer Protection Cell, Food and Civil Supplies Department, with LPG Distributors & Pol Ro Dealers, Chaired by The Hon'ble Minister of Food & Civil Supplies Department, Government of Sikkim-06.03.2025.

Venue- Conference Hall, Tashiling Secretariat, Gangtok, Floor no. 4.
Time - 11.00 a.m.

The Hon'ble Minister, Food & Civil Supplies Department, Shri. Bhoj Raj Rai, chaired a meeting between the Food & Civil Supplies Department, LPG Distributors and petroleum pump dealers of all 06 districts of the state on 06.03.2025 at Tashiling Secretariat, Gangtok to address issues related to LPG, Diesel and petrol.

Revenue Generated by Legal Metrology Unit:

Sl. No	Year	Revenue
1.	2020-2021	**₹ 19,60,000**
2.	2021-2022	**₹ 25,27,000**
3.	2022-2023	**₹ 29,73,000**
4.	2023-2024	**₹ 48,14,755**
5.	2024-2025	**₹ 48,26,068**

The Department has always worked towards improving the quality of services and has propelled the Legal Metrology Unit by strengthening the infrastructure specifically by setting up new laboratories and upgrading the existing ones.

The status of the newly constructed laboratories is as follows –

Sl. no.	Particulars	Progress
1.	**Secondary Standard Lab & Working Standard Lab DPH, Area Gangtok**	**Fully Constructed**
2.	**Working Standard Lab, Namchi District**	**Under construction**
3.	**Tank Lorry Station, Singtam**	**Under Construction**

CONSUMER PROTECTION CELL:

The Consumer Protection Cell under the Food and Civil Supplies Department is endowed with the responsibility of effective implementation of the Consumer Protection Act, 2019.

The activities of this Cell are promotional in nature. Dissemination of information on various salient features of the Consumer Protection Act to the consumers are organized through various awareness programs.

The Consumer Protection Act intends to provide simple, speedy and inexpensive redressal to the consumer's grievances. For this purpose, the Act envisages three-tier quasi-judicial machinery at the National, State and District levels.

Composition of Redressal Agencies are as under:

1. National Consumer Disputes Redressal Commission- New Delhi.
2. State Consumer Disputes Redressal Commission- State Head Quarter.
3. District Consumer Disputes Redressal Forum- District Level.

The State Commission functions from the State Consumer Disputes Redressal Commission, Palzor Stadium Road, Gangtok. Similarly, District Commissions are set up in Gangtok, Gyalshing, Mangan, and Namchi Districts.

1. **Enforcement of the Consumer Protection Act, 2019 in the State:**
   I. **Generating awareness** among consumers about their rights and duties through
      - ✓ Regular awareness programs
      - ✓ Nukkad nataks, short films
      - ✓ Newspaper publications, Radio jingles, social media
2. **Details of Cases filed & disposed in the State Consumer Helpline till date**

Complaints Registered	Complaints Settled	Cases Pending
1942	1932	10

3. Awareness about Lok Adalat.

A Lok Adalat session on the "Role of Lok Adalat in resolving consumer Disputes" was conducted at the Moot Court Hall of Sikkim Government Law College, Burtuk, Gangtok District, on 27th March, 2025 by the Legal Metrology Unit & Consumer Protection Cell in collaboration with the State Consumer Disputes Redressal Commission (SCDRC). The event was chaired by Shri Karma Loday Lepcha, Member of the SCDRC, along with the college principal, Dr. Tshewang Dorjee Lama, officials from the department, advocates, and more than 100 students from the 8th and 10th semesters of Government Law College, Burtuk.











SIKKIM EXPRESS, FRIDAY, 28 MARCH 2025, GANGTOK 8

SCDRC programme discusses Lok Adalat's role in resolving consumer disputes

KUNAL RAI

GANGTOK, March 27: The State Consumer Disputes Redressal Commission (SCDRC) conducted a daylong session on "Role of Lok Adalat in Resolving Consumer Disputes" at the Moot Court hall of Sikkim Government Law College, Burtuk today.

The session was chaired by SCDRC member Karma Loday Lepcha along with college principal Dr. Tshewang Dorjee Lama, registrar Sagarmani Dhakal, dean Dr. Dilip Pandey, practicing advocate and mediator of District Consumer Dispute Redressal Commission (Gangtok) M.N. Dhungel, Legal Metrology Unit (LMU) and Consumer Protection Cell joint director Titus Basnett, lecturer Tshering Choden Bhutia and other faculty members of the college.

In his address, Lepcha highlighted the growing significance of Alternative Dispute Resolution System (ADRS) in resolving consumer disputes efficiently. He noted that traditional litigation is often time-consuming, costly and burdensome for both consumers and the judiciary. ADRS, through methods such as mediation, conciliation, arbitration and Lok Adalats, offers a faster, cost-effective and amicable solution, reducing the backlog of cases in consumer commissions.

"By resolving conflicts outside the courtroom, ADRS protects consumer trust and ensures timely redressal of grievances," said Lepcha. He emphasized that understanding ADRS is essential for law students, regardless of whether they pursue careers as practicing lawyers, corporate advisors or judicial officers. He urged the students to actively participate in moot courts, arbitration workshops, and consumer dispute resolution sessions to gain practical knowledge.

"As the legal field evolves, being well-versed in ADR mechanisms will give you an extra edge in your career," Lepcha added, encouraging the students to work towards a legal system where justice is delivered swiftly and effectively.

Principal Dr. Tshewang Dorjee Lama underscored the importance of such expert-led sessions. He stated that the session not only enhanced students' knowledge of the Consumer Protection Act but also equipped them with insights into the mechanisms for dispute resolution. "It is vital for students to study the Consumer Protection Act of 1986 and its amended version of 2019 to be prepared for legal challenges and effectively serve the needy," said Dr. Lama.

Joint director Titus Basnett spoke about the significance of consumer helplines, stressing that consumers should be aware of their rights under the Consumer Protection Act to avoid being misled or cheated. He informed the students that consumers have access to commissions at district, State and national levels, with further redressal options at higher forums. He urged the law students to promote awareness of consumer rights and protections.

Registrar Sagarmani Dhakal delivered a session on the composition and jurisdiction of the State Consumer Disputes Redressal Commission, while practicing advocate and mediator M.N. Dhungel discussed the role of Lok Adalat in resolving consumer disputes.

The session also featured an open discussion, allowing students to directly interact with the experts and receive answers to their queries. The event saw the participation of over 100 students from the 8th and 10th semesters of Sikkim Government Law College, Burtuk.

Two terrorists killed, 5 security personnel injured in

nt officials

SLCC mulls BUDS Rules implementation in Sikkim

SE Report

4. Awareness

To empower consumers and educate traders, the cell organized awareness programs. With the initiatives to reach consumers and traders.

The programs covered critical topics such as consumer rights, legal metrology requirements, and product labelling regulations.



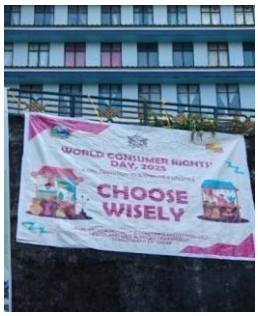






I. World Consumer Rights Day

The World Consumer Rights Day is observed every year on 15th March. The World Consumer Rights Day is an opportunity to promote awareness and protect the basic rights and responsibilities of the consumer.







II. National Consumer Day

The Legal Metrology Unit & Consumer Protection Cell, Food & Civil Supplies Department regularly observes 'National Consumers Rights Day' on 24th December annually.





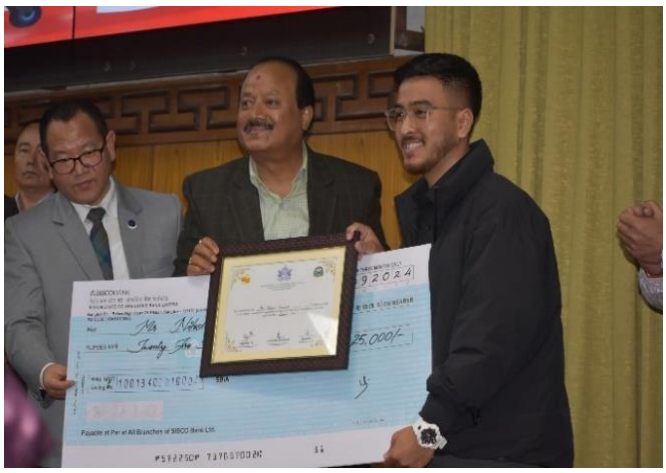




III. Short reels making competition.

Considering the reach of social media in today's time, the department organized a 'Reels Competition' on Consumer awareness for social media influencers. The competition garnered thousands of views on reels on Instagram and facebook while promoting important consumer awareness messages. The winners were awarded with handsome cash prizes.





IV. State Level Quiz Competition:

Date of the event:21.08.2024 to 30.09.2024

Name of the Event/Activities: State-Level Consumer Awareness Quiz competition for Senior Secondary Schools

Description of the event: In an effort to intrigue young students towards learning about consumer education and awareness, the department organised a state level quiz competition under the theme 'Jago Grahak Jago'. The competition was a resounding success, wherein 15,000 students from 110 Senior Secondary schools participated in the event. The winners also had a chance to win attractive cash prizes and mementos for their schools.






JAGO
GRAHAK
JAGO




GOVERNMENT SENIOR SECONDARY SCHOOL, CHAKUNG
DISTRICT: SORENG